

# Generalised form of Bonus-Malus System Using Finite Mixture Models

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**Abstract** There is a vast literature on Bonus-Malus System (BMS), in which a policyholders responsible for positive claims will be penalised by a malus and the policyholders who had no claim will be rewarded by a bonus. In this paper, we present an optimal BMS using finite mixture models. We conduct a numerical study to compare the new model with the current BMS that use finite mixture models.

**Keywords** Bonus-Malus System, Mixture model, Bayes theorem

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## 1. Introduction

A Bonus-Malus System (BMS) penalize policyholders responsible for one or more claims by a premium surcharge (malus) and rewards the policyholders who had a claim-free year by awarding a discount on the premium (bonus), see Frangos and Vrontos (2001). Up to this day, many studies have been published with extensions and applications of the BMS, see Tzougas et al., (2014), Mahmoudvand et al. (2017) and references therein.

According to Frangos and Vrontos (2001), the premiums of the generalized BMS will be derived using the following multiplicative tariff formula:

$$\text{Premium} = \text{GBM}_F \times \text{GBM}_S \quad (1)$$

where  $\text{GBM}_F$  denotes the generalized BMS obtained when only the frequency component is used and  $\text{GBM}_S$  denotes the generalized BMS obtained when only the severity component is used, see also Mahmoudvand and Hassani (2009).

It is popular in the BMS literature to use Bayes theory for finding  $\text{GBM}_F$  and  $\text{GBM}_S$ . In the view of Bayesian theory, we have to determine the structure function of the risk parameters for both frequency and severity components. In order to do that, Tzougas et al. (2014) have used finite mixture models. This choice may be better suited for modelling risk, since in a collective there are several types of risks such as very good risks, good risks, bad risks, very bad risks and so on. However, a very few studies used finite mixture prior distribution in the field of actuarial statistics, see Denuit and Lambert (2001), Gomez-Deniz et al. (2004) and Tzougas et al. (2014). In this paper, we generalise the model by Tzougas et al. (2014).

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## 2. Design BMS Using Finite Mixture Models

We use the following proposition as the main theorem for this study.

### Theorem 1

Let  $L|\theta \sim f(\ell|\theta)$  and probability distribution of  $\theta$  is given by a mixture of probability density functions  $\psi_1(\theta), \dots, \psi_n(\theta)$  with weights  $w_1, \dots, w_n$  where  $w_i \geq 0$  such that  $\sum_{i=1}^n w_i = 1$ . Then we have:

$$\psi(\theta|\ell) = \sum_{i=1}^n \tilde{w}_i \psi_i(\theta|\ell), \quad (2)$$

where  $\psi_i(\theta|\ell)$  is a posterior distribution function with respect to prior  $\psi_i(\theta)$  and adjusted weight  $\tilde{w}_i$  is defined as below:

$$\tilde{w}_i = \frac{f_i(\ell)}{\sum_{i=1}^n w_i f_i(\ell)} w_i \quad (3)$$

with  $f_i(\ell) = \int \psi_i(\theta) f(\ell|\theta) d\theta$ .

### Proof

Using Bayes theorem, we have:

$$\begin{aligned} \psi(\theta|\ell) &= \frac{f(\ell|\theta)\psi(\theta)}{f(\ell)} = \frac{\sum_{i=1}^n w_i f(\ell|\theta)\psi_i(\theta)}{\sum_{i=1}^n w_i \int f(\ell|\theta)\psi_i(\theta) d\theta} \\ &= \frac{\sum_{i=1}^n w_i f_i(\ell) \frac{f(\ell|\theta)\psi_i(\theta)}{f_i(\ell)}}{\sum_{i=1}^n w_i \int f(\ell|\theta)\psi_i(\theta) d\theta} = \frac{\sum_{i=1}^n w_i f_i(\ell) \psi_i(\theta|\ell)}{\sum_{i=1}^n w_i f_i(\ell)} = \sum_{i=1}^n \tilde{w}_i \psi_i(\theta|\ell). \end{aligned}$$

□

### Corollary 1

Bayes estimator for  $\theta$  under the condition of Proposition 1 with respect to the quadratic error loss function is:

$$\hat{\theta} = \sum_{i=1}^n \tilde{w}_i \mu_i(\theta|\ell), \quad (4)$$

where  $\mu_i(\theta|\ell)$  is the posterior mean for posterior distribution  $\psi_i(\theta|\ell)$ .

Denote by  $k$  the number of claims with the underlying risk parameter  $\theta_F$  and by  $x$  the severity of claims with the underlying risk parameter  $\theta_S$ . Then Corollary 2.1 and equation (1) imply that the premium for optimal BMS using finite mixture model can be obtained by:

$$\text{Premium} = \sum_{i=1}^{n_F} \tilde{w}_i^F \mu_i^F(\theta_F|k) \times \sum_{i=1}^{n_S} \tilde{w}_i^S \mu_i^S(\theta_S|x), \quad (5)$$

where the notations are defined similar to Proposition 1 and Corollary 2.1.

In the next two sections, we focus on the particular cases in which the distribution of the frequency and severity components are known.

### 3. BMS based on the a posteriori criteria

#### Notations

$t$ : number of insurance period, usually in year, that policyholder is under study,

$k_j$ : number of claims in period  $j$ ,

$\lambda$ : underlying risk parameter of the random variable  $k_j$ ,

$x_{j,k}$ : Severity of the claim  $k$  in period  $j$ ,

$y_j$ : underlying risk parameter of the random variable  $x_{j,k}$ .

#### 3.1. Frequency component

Assume  $k_j|\lambda$  is distributed as  $\text{Poisson}(\lambda)$ , independently for all  $j$ , and that the structure function follows an  $n$ -components mixture of Gamma distribution with the following density:

$$u(\lambda) = \sum_{z=1}^n \pi_z \frac{\tau_z^{\alpha_z} \lambda^{\alpha_z-1} e^{-\tau_z \lambda}}{\Gamma(\alpha_z)}. \quad (6)$$

Equation (6) means that we have considered  $n$  risk categories. Consider a policyholder with claim history  $k_1, \dots, k_t$  and denote by  $K$  the total number of claims in  $t$  years. Then, the posterior structure function,  $u(\lambda|k_1, \dots, k_t)$ , for a policyholder or a group of policyholders, is given by (see Proposition 1):

$$u(\lambda|k_1, \dots, k_t) = \frac{\prod_{j=1}^t f(k_j|\lambda)u(\lambda)}{\int_0^\infty \prod_{j=1}^t f(k_j|\lambda)u(\lambda)d\lambda} = \sum_{z=1}^n \tilde{\pi}_z \frac{(t + \tau_z)^{K+\alpha_z} \lambda^{K+\alpha_z-1} e^{-(t+\tau_z)\lambda}}{\Gamma(K + \alpha_z)}, \quad (7)$$

where,

$$\tilde{\pi}_z = \pi_z \frac{P(K; \tau_z, \alpha_z)}{\sum_{z=1}^n \pi_z P(K; \tau_z, \alpha_z)},$$

in which:

$$P(K; \tau_z, \alpha_z) = \frac{\Gamma(K + \alpha_z)}{K! \Gamma(\alpha_z)} \left( \frac{\tau_z}{\tau_z + t} \right)^{\alpha_z} \left( \frac{t}{\tau_z + t} \right)^K.$$

Consequently, using the quadratic error loss function, the optimal choice of  $\lambda_i$  for a policyholder with claim history  $k_1, \dots, k_t$  is the mean of the posterior structure function, that is:

$$\hat{\lambda}_{t+1} = \sum_{z=1}^n \tilde{\pi}_z \frac{K + \alpha_z}{\tau_z + t}. \quad (8)$$

#### 3.2. Severity component

Assume  $x_{j,k}|y$ , the size of claim  $k$  in period  $j$ , is distributed as  $\text{Exp}(y)$ , independently for all  $j$ , and that the structure function follows an  $n$ -components mixture of Inverse Gamma distribution with below density:

$$g(y) = \sum_{z=1}^n \rho_z \frac{\frac{1}{m_z} e^{-\frac{m_z}{y}}}{\Gamma(s_z) \left( \frac{y}{m_z} \right)^{s_z+1}}, \quad (9)$$

Denote by  $K = \sum_{j=1}^t k_j$  the total number of claims in  $t$  years and by  $X = \sum_{j=1}^t \sum_{k=1}^{k_j} x_{j,k}$  the total amount of claims, the posterior structure function,  $g(y|x_{1,1}, \dots, x_{t,k_t})$ , for a policyholder or a group of policyholders, is given by (see Proposition 1):

$$g(y|x_{1,1}, \dots, x_{t,k_t}) = \sum_{z=1}^n \tilde{\rho}_z \frac{\frac{1}{X+m_z} e^{-\frac{X+m_z}{y}}}{\Gamma(K + s_z) \left(\frac{y}{X+m_z}\right)^{K+s_z+1}}, \tag{10}$$

where,

$$\tilde{\rho}_z = \rho_z \frac{P(X; K, m_z, s_z)}{\sum_{z=1}^n \rho_z P(X; K, m_z, s_z)},$$

in which:

$$P(X; K, m_z, s_z) = \frac{\Gamma(K + s_z)}{K! \Gamma(s_z)} \left(\frac{m_z}{m_z + X}\right)^{s_z} \left(\frac{X}{m_z + X}\right)^K.$$

Using the quadratic error loss function, the optimal choice of  $y$  for a policyholder with claim history  $k_1, \dots, k_t$  and claim sizes  $x_{1,1}, \dots, x_{t,k_t}$  is the mean of the posterior structure function, that is:

$$\hat{y}_{t+1} = \sum_{z=1}^n \tilde{\rho}_z \frac{X + m_z}{s_z + K - 1}. \tag{11}$$

Applying equations (8) and (11) in equation (1) results in the premiums of the BMS based on the a posteriori criteria as below:

$$\text{Premium} = \sum_{z=1}^n \tilde{\pi}_z \frac{K + \alpha_z}{\tau_z + t} \times \sum_{z=1}^n \tilde{\rho}_z \frac{X + m_z}{s_z + K - 1}. \tag{12}$$

### 3.3. Parameter estimation

In order to use equation (12), we need first to obtain estimates of parameters  $\pi_z, \alpha_z, \tau_z, \rho_z, m_z, s_z$  for  $z = 1, \dots, n$ . Using our assumptions we can get easily that:

$$f_{k_j}(k) = \sum_{z=1}^n \pi_z \frac{\Gamma(k + \alpha_z)}{k! \Gamma(\alpha_z)} \left(\frac{\tau_z}{1 + \tau_z}\right)^{\alpha_z} \left(\frac{1}{1 + \tau_z}\right)^k, \quad k = 0, 1, \dots, \tag{13}$$

$$f_{x_{jk}}(x) = \sum_{z=1}^n \rho_z \frac{s_z m_z^{s_z}}{(m_z + x)^{s_z+1}}, \quad x > 0. \tag{14}$$

Equation (13) and (14) shows that the number of claims and the amount of each claims assumed to be a finite mixture of negative binomial and Pareto distribution, respectively. For a finite mixture distribution to continue data, one way is by trial and error. For instance first estimating the centers of the peaks by eye in the density plot (these become the component means), and adjusting the standard deviations and mixing percentages to approximately match the peak widths and heights, respectively.

The **mixdist** package is one of several available packages in R to fit mixture distributions, see Macdonald and Du (2012). It contain negative binomial distribution. So, we can find estimates of  $\pi_z, \tau_z$  and  $\alpha_z$  by this package. It should be mentioned that most of the procedures in the mixture fitting are based on the iterative expectation maximization (EM) algorithm. In MATLAB, function **gpf** can be used to fit the Pareto mixture to real data using maximum likelihood estimation, see Weinberg and Finch (2012).

**4. BMS Based on both the a priori and a posteriori criteria**

**Notations**

Consider a policyholder  $i$  with an experience of  $t$  periods. We define the following notations:

$k_i^j$ : number of claims in period  $j$ ,

$\lambda_{z,i}^j$ : expected number of claims of an individual  $i$  who belongs to the  $z$ th category,

$c_{z,i}^j = (c_{z,i,1}^j, \dots, c_{z,i,h}^j)$ : is the vector of  $h$  individual characteristics which affect on the the distribution of  $k_i^j$ ,

$\beta_z^j = (\beta_{z,1}^j, \dots, \beta_{z,h}^j)$ : is the vector of the coefficients,

$d_{z,i}^j = (d_{z,i,1}^j, \dots, d_{z,i,h}^j)$ : is the vector of  $h$  individual characteristics which affect on the the distribution of  $x_i^j$ ,

$\gamma_z^j = (\gamma_{z,1}^j, \dots, \gamma_{z,h}^j)$ : is the vector of the coefficients,

$x_{i,k}^j$ : size of claim  $k$  in period  $j$  for policyholder  $i$ ,

$y_{z,i}^j$ : underlying risk parameter of the random variable  $x_{j,k}$ .

**4.1. Frequency component in the presence of a priori criteria**

Suppose that  $k_i^j | \lambda_i^j \sim \text{Poisson}(\lambda_i^j)$  and assume that

$$\lambda_i^j = \exp\left(c_{z,i}^j \beta_z^j\right) u_i, \tag{15}$$

where  $u_i$  is a random variable follows an  $n$ - component Gamma mixture distribution with pdf

$$v(u_i) = \sum_{z=1}^n \pi_z \frac{\frac{1}{\alpha_z} u_i^{\frac{1}{\alpha_z}-1} e^{-\frac{u_i}{\alpha_z}}}{\Gamma\left(\frac{1}{\alpha_z}\right)}, \tag{16}$$

Similarly to equation (7), posterior distribution is given below (see Proposition 1):

$$v(\lambda_i^{t+1} | k_i^1, \dots, k_i^t; c_{1,i}^1, \dots, c_{n,i}^{t+1}) = \sum_{z=1}^n \tilde{\pi}_z \frac{(S_{i,z})^{K+\frac{1}{\alpha_z}} (\lambda_i^{t+1})^{K+\frac{1}{\alpha_z}-1} e^{-S_{i,z} \lambda_i^{t+1}}}{\Gamma\left(K + \frac{1}{\alpha_z}\right)}, \tag{17}$$

where,  $S_{i,z} = \frac{\frac{1}{\alpha_z} + \varphi_z}{\exp(c_{z,i}^{t+1} \beta_z^{t+1})}$  and

$$\tilde{\pi}_z = \pi_z \frac{P(K; \varphi_z, \alpha_z)}{\sum_{z=1}^n \pi_z P(K; \varphi_z, \alpha_z)},$$

in which:

$$P(K; \varphi_z, \alpha_z) = \frac{\Gamma(K + \alpha_z)}{K! \Gamma(\alpha_z)} \left(\frac{\alpha_z}{\alpha_z + \varphi_z}\right)^{\alpha_z} \left(\frac{\varphi_z}{\alpha_z + \varphi_z}\right)^K,$$

and

$$\varphi_z = \sum_{j=1}^t \exp(c_{z,i}^j \beta_z^j).$$

Consequently, the optimal choice of  $\lambda_i^{t+1}$  for a policyholder with claim history  $k_1, \dots, k_t$  under the quadratic error loss function is the mean of the posterior structure function, that is:

$$\hat{\lambda}_i^{t+1} = \sum_{z=1}^n \tilde{\pi}_z \exp(c_{z,i}^{t+1} \beta_z^{t+1}) \frac{\alpha_z + K}{\alpha_z + \varphi_z} \tag{18}$$

#### 4.2. Severity component in the presence of a priori criteria

Assume that  $x_{i,k}^j \sim \text{Exp}(y_{z,i}^j)$  and assume that

$$y_{z,i}^j = \exp\left(d_{z,i}^j \gamma_z^j\right) w_i, \quad (19)$$

where  $w_i$  is a random variable follows an  $n$ - component Inverse Gamma mixture distribution with pdf

$$\omega(w_i) = \sum_{z=1}^n \rho_z \frac{\frac{1}{s_z-1} e^{-\frac{s_z-1}{w_i}}}{\Gamma(s_z) \left(\frac{w_i}{s_z-1}\right)^{s_z+1}}, \quad (20)$$

An expression similar to equation (10), under Proposition 1, can also be developed for the posterior distribution as below:

$$\omega(y_i^{t+1} | x_{i,1}^1, \dots, x_{i,k_i}^t; d_{1,i}^1, \dots, d_{n,i}^{t+1}) = \sum_{z=1}^n \tilde{\rho}_z \frac{\frac{1}{C_{i,z}^j} e^{-\frac{C_{i,z}^j}{y_i^j}}}{\Gamma(s_z + K) \left(\frac{y_i^j}{C_{i,z}^j}\right)^{K+s_z+1}}, \quad (21)$$

where,  $C_{i,z} = [s_z - 1 + E_z] \exp(d_{z,i}^{t+1} \gamma_z^{t+1})$  and

$$\tilde{\rho}_z = \rho_z \frac{P(E_z; K, s_z)}{\sum_{z=1}^n \rho_z P(E_z; K, s_z)},$$

in which:

$$P(E_z; K, s_z) = \frac{\Gamma(K + s_z)}{K! \Gamma(s_z)} \left(\frac{s_z - 1}{s_z + E_z - 1}\right)^{s_z} \left(\frac{E_z}{s_z + E_z - 1}\right)^K,$$

and

$$E_z = \sum_{j=1}^t \frac{\sum_{k=1}^{k_i^j} x_{i,k}^j}{\exp(d_{z,i}^j \gamma_z^j)}.$$

Using the quadratic error loss function, the optimal choice of  $y_i^{t+1}$  for policyholder  $i$  is the mean of the posterior structure function, that is:

$$\hat{y}_i^{t+1} = \sum_{z=1}^n \tilde{\rho}_z \left(\frac{s_z + E_z - 1}{s_z + K - 1}\right) \exp(d_{z,i}^{t+1} \gamma_z^{t+1}). \quad (22)$$

Applying equations (18) and (22) in equation (1) results in the premiums of the BMS based on the a priori and the a posteriori criteria as below:

$$\text{Premium} = \sum_{z=1}^n \tilde{\pi}_z \exp(c_{z,i}^{t+1} \beta_z^{t+1}) \frac{\alpha_z + K}{\alpha_z + \varphi_z} \times \sum_{z=1}^n \tilde{\rho}_z \left(\frac{s_z + E_z - 1}{s_z + K - 1}\right) \exp(d_{z,i}^{t+1} \gamma_z^{t+1}). \quad (23)$$

## 5. Numerical Study

Let's first mention that we have used the same notations that Tzougas et al. (2014) have utilised in their study to facilitate the comparison. Equations (7) and (8) are equivalent to equations (25) and (26) in Tzougas et al. (2014). Formulas (7) and (8) have the same structure as equations (25) and (26), but the weights differ:  $\tilde{\pi}_z$  by our computation and  $\pi_z$  by Tzougas et al. (2014). This comparison is also hold for equation (18) in our study with equation (30) in

Tzougas et al. (2014). Note that  $\sum_{z=1}^n \tilde{\pi}_z = \sum_{z=1}^n \pi_z = 1$ . It is evident from definition of  $\tilde{\pi}_z$  that  $\tilde{\pi}_z = \pi_z$ , for all  $z$ , if the negative binomial probabilities are the same. This condition does not hold in general. In order to illustrate the difference between the results, a numerical example is given.

**Example 1:** Let  $n = 2, \pi = (0.70, 0.30), \alpha = (0.1, 0.2), \tau = (5, 1)$ . We obtained  $\hat{\lambda}_{t+1}$  by both Tzougas et al (2014) and by equation (8) for  $K = 0, 1, 2$  and 3 and over nine years, see Figure 1. This figure indicate that the new method gives more reward to the policyholder who has not positive claim than the Tzougas et al. (2014); whereas it provide larger malus for the policyholder with positive claims than the method by Tzougas et al. (2014).

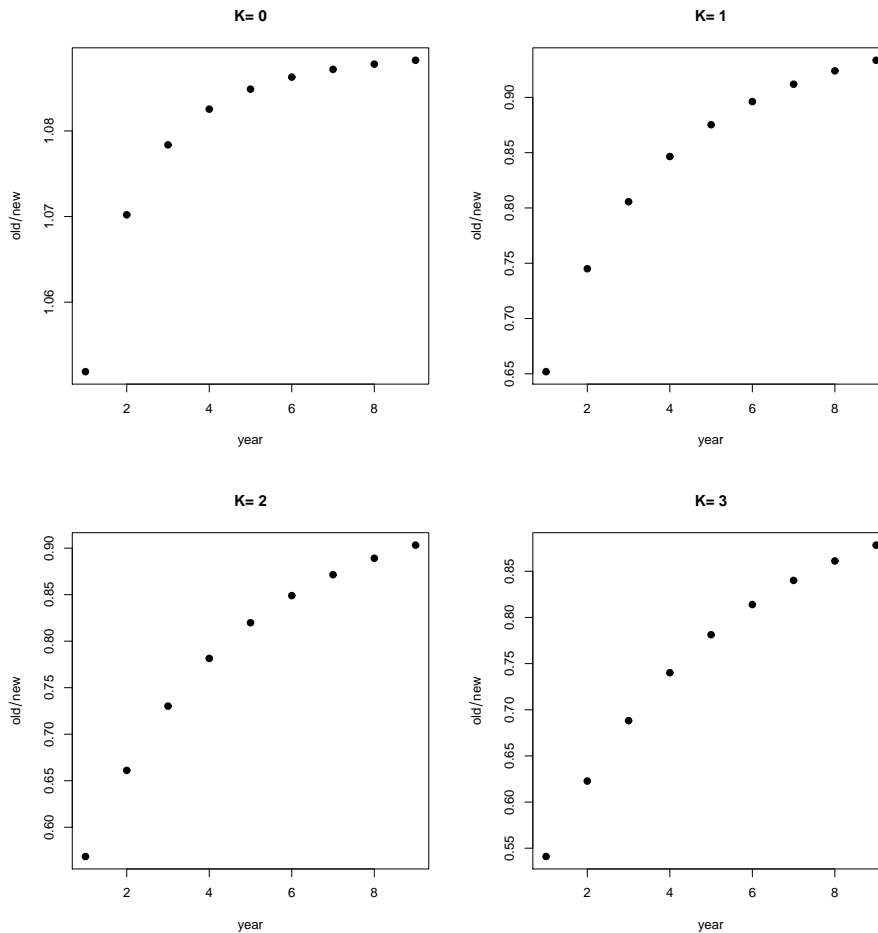


Figure 1. Ratio of posterior mean by equation (26) in Tzougas et al. (2014) over the equation (8) in the current study

Similarly, equations (10)-(11) and equation (22) in this study, which are provided for the severity models, are equivalent to equations (28), (29) and (31) by Tzougas et al (2014). Our formula is based on weights  $\tilde{\rho}_z$ , whereas Tzougas et al (2014) used  $\rho_z$ . We observe again that  $\sum_{z=1}^n \tilde{\rho}_z = \sum_{z=1}^n \rho_z = 1$ . In addition,  $\tilde{\rho}_z = \rho_z$  provided that the negative binomial probabilities are the same.

**Example 2:** In this example, we analyse a real data set to illustrate the discrepancy between new method and the method of Tzougas et al. (2014). Table 1 show the frequency distribution of the number of claim along with the

mean and variance of it per year for an Iranian insurance company in the period 2009-2011. The data for 2011 shows a very significant increase of over 40% in the number of policy and a very significant decrease of over 50% in the mean claim frequency compared with 2010. The reason was that the insurance company have tie-ups with leading automobile manufacturers in Iran in this year.

Table 1. Frequency distribution of claim in an Iranian insurance company

	year		
	2009	2010	2011
0	39645	41447	65461
1	7127	6955	5099
$k_j$ 2	998	992	477
3	97	123	29
4	8	9	2
$\geq 5$	0	1	0
Mean	0.197	0.189	0.087
Variance	0.214	0.211	0.095

We combined all three years and fit mixture NB to this data using **mixdist** package in R. Table 2 shows the ML estimates of the parameters for mixture NB distribution. We are now able to compare  $\hat{\pi}_z$  with  $\pi_z$  in a real data set. Table 3 indicate the results for  $t = 3$  and for  $k = 0, \dots, 4$ . As it shows the difference is very much when  $k$  increases.

Table 2. ML estimates of two-component NB mixture to data of Example 2

$\hat{\pi}_1$	$\hat{\tau}_1$	$\hat{\alpha}_1$	$\hat{\pi}_2$	$\hat{\tau}_2$	$\hat{\alpha}_2$
0.6446	20.8431	1.1247	0.3554	9612.183	3063.787

Table 3. Comparison between  $\hat{\pi}$  and  $\hat{\pi}_z$  for data of Example 2 when  $t = 3$

	k				
	0	1	2	3	4
$\hat{\pi}_1$	0.6446	0.6446	0.6446	0.6446	0.6446
$\hat{\pi}_1$	0.5541	0.0784	0.0105	0.0014	0.0002

Table 4. Ratio of mean by equation (26) in Tzougas et al. (2014) over the equation (8) in the current study for data of Example 2

	k				
	0	1	2	3	4
4	0.8185	0.5682	0.6158	0.6919	0.7723
5	0.7877	0.5681	0.6084	0.6796	0.7564
$t$ 6	0.7605	0.5675	0.6019	0.6684	0.7417
7	0.7364	0.5665	0.5959	0.6582	0.7281
8	0.7150	0.5651	0.5906	0.6488	0.7156



Let us compare the posterior mean by our method with Tzougas et al. (2014). Table 4 shows the ratio of old method over the new method. It shows that in all cases the old method produce a much lower rate of number of claim than the new method.

## 6. Conclusion

This article present a generalised form for optimal Bonus-Malus systems using finite mixture models. We have compare the results of new method with the results of Tzougas et al. (2014) which is the most relevant study to the work. Our results show a big difference between new formulas when those are compared with previous results.

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